

A FOCUS ON OPERATIONAL DUE DILIGENCE

perFORM

NEWSLETTER FROM JTC

JUNE 2022

In October 2021, JTC acquired perFORM Due Diligence Services.

Operational Due Diligence (“ODD”) makes investments safer for clients. It reduces the risk of financial loss due to operational errors or fraud by focusing on the operational controls of a client’s business or investment entity. We conduct ODD on a wide range of investments and businesses, and we lead the way in ODD for the increasingly popular area of crypto investments.

WHO NEEDS OPERATIONAL DUE DILIGENCE?



The simplest answer to this is “Who doesn’t?” It can be difficult to know who should be carrying out sufficient ODD, especially in a world of new asset classes such as crypto. Co-Head of perFORM, Quentin Thom, identifies who should be focussing on ensuring ODD measures are in place and why it’s so important.

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PROTECTING YOUR REPUTATION

A reputation can take a lifetime to establish, but it can be lost in a heartbeat. Many investors and investment managers are protecting against this by commissioning reputational risk reviews, which are a key part of robust operational due diligence. Such reviews take a deep dive into the contents of a portfolio or corporate structure to ensure there are no skeletons in the closet. These types of reviews are critical to those that have a fiduciary duty to investors, for example family offices, pension funds or endowments.

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STRONGER TOGETHER



OPERATIONAL DUE DILIGENCE

INVESTOR PROTECTION

Asking the right questions at the right time is key when it comes to Operational Due Diligence. Extensive reviews into all parties involved allow investors to protect themselves against possible threats and significant financial loss at a relatively small cost.

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FIVE REASONS YOU SHOULD PERFORM INVESTMENT MANAGER ODD

The most obvious consequences of an investor failing to perform robust ODD is direct financial loss. But there are other situations that could be equally problematic. Quentin Thom highlights five key areas that should also be considered.

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INSIGHT

Co-founders, Quentin Thom and James Newman, discuss the evolution of perFORM, the importance of ODD for investors and the business's natural fit with the wider JTC Group.

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MEET THE TEAM



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